



Data Protection & Privacy Policy for UNCST Online Platforms.

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1. Introduction

The UNCST goal is to provide you with an experience that delivers the information, resources and services that are helpful to you. To achieve this goal, the UNCST will collect information from you. This Data Protection and Privacy Policy applies to all UNCST users worldwide.

This policy describes how UNSCT collects, handles, and stores the information collected when using any of our communication platforms, including web-based platforms.

Please be sure to read this Data Protection and Privacy Policy before using any UNCST services or submitting information through any of our platforms.

2. Data Collection

UNCST collects Personal Identification Information (PII). In this context, Personal Identification Information means the name, email address, phone number(s), gender, age, date of birth, address, occupation, next of kin, and marital status of the User. UNCST emphasizes that personal identification information is collected with the user's full and free consent.

UNCST also collects a limited amount of non-personal information that the browser makes available whenever using our platforms and websites. It includes the IP address, browser type, browser language, the date and time of your visits, and cookies that may identify your browser. We use this information for our internal use only.

3. Automatically collected information.

Our servers automatically collect the following information regarding devices that access our site: device characteristics (including device ID for mobile devices), operating system, browser type, IP address, username from stored cookies if present, dates and times of each login, page viewing statistics, and incoming and outgoing links. We use this automatically collected, anonymous data to analyse how our site is used to keep them optimized, to determine the popularity and usefulness of various features, to enable users with usernames to access their membership information. We also use such data to enable us to comply with copyright law, and to respond to lawful requests by public authorities, including national security, courts, and law enforcement.

None of this information is "personal data" and may not be used to identify a specific person.

4. Interactively collected information.

In addition to the automatically collected anonymous data described above, we may place information on your device and then retrieve it later: we may use cookies, web beacons, or other anonymous tracking information to improve our server's interaction with your device. We also



partner with third party analytics solutions who may place and/or recognize cookies on your device that collect data about which pages are viewed while our site is being used. No personal data is on, connected to, or derivable from these cookies. If you block or disable cookies and other tracking technologies, you may not get the best out of the UNCST websites.

5. Information Given to UNCST.

If you sign up with a username, we handle it in the same way as an automatically collected username except that if you don't allow cookies, you have to enter your username each time you log in. Occasionally, we may run a contest or other type of promotion, and to enable us to award prizes to the winners as well as comply with the applicable laws, we collect real names and contact information – so if you win a contest, we'll ask for that information and we'll use it only for those two specific purposes.

You directly provide UNCST with the data we collect. We collect and process this data when you:

1. Register on our website.
2. Voluntarily respond to our client survey via email or SMS.
3. Access any of your services

We will send you messages regarding our services, products, or promotions that we think might be of interest to you once in a while and you'll be able to voluntarily opt out at any point in time.

6. Information Collected by UNCST indirectly from other sources.

UNCST may collect some information from other third-party applications such as Facebook, Twitter, when you subscribe to our services, participate in surveys, login into our websites using a third-party login system (including, but not limited to, Facebook, Twitter, etc.), or otherwise communicate with us.

UNCST does not take any steps to protect the privacy of information you volunteer about yourself in public forums or other publicly accessible sections of our websites for example Twitter, Facebook posts and comments etc.

7. Security and Storage of Information

We take precautions to protect collected personal information from loss, misuse, unauthorized access, disclosure, alteration, or destruction, considering the risk level and the nature of the data. You are responsible for taking every reasonable precaution on your end to protect any unauthorized person from accessing your UNCST account.

During data transport, data is encrypted using Secure Socket Layer (SSL) to protect your personal information. The data is then stored and anonymized in secure UNCST databases.



However, due to the design of the Internet and other factors outside our control, we cannot guarantee that communications between you and our servers will be free from unauthorized access by third parties.

8. How Information is Used.

We use this information for carefully considered business purposes which also benefit our stakeholders, and which include the following:

- To improve our services and products.
- To develop new services and products that meet your needs.
- To provide support for our services and products.
- For internal quality control purposes.
- To provide you with promotions on services and products we offer that we think might be of interest to you.
- To enhance your experience with our website, by saving your preferences.
- To analyse website usage.
- To protect the interests, rights, safety, or property of UNCST, our employees, customers, and the public and to monitor compliance with and enforce the terms of any agreement with UNCST.
- Processing orders and requests for products, services, or information.
- Conducting research (scientific research INVOLVING human subjects, technology, and pharmaceutical products) and analysis.
- Communicating the celebration of special events (these can be both UNCST events and personalized events like birthdays).
- Communicating client and (or) user surveys.

9. Marketing and Advertising

As UNCST, we may send you information about our events, products, and services that we think you might like. You have the right at any time to stop UNCST from contacting you for advertising purposes. If you no longer wish to be contacted, please send an e-mail to info@uncst.go.ug to opt out.

Please note that your request will be processed within 14 days and that during that time, you may continue to receive messages from UNCST about our events, products, services, or promotions. Important to note, you will continue to receive transactional information from UNCST, such as information relating to your account or payment or submission information regardless of whether you have unsubscribed from receiving advertising and promotional material. We will also occasionally check the quality of service you have received via messages, email, and voice calls.



10. Information Shared with Third parties

We may share your personally identifiable information with third parties who we have engaged to help us provide the services only after ensuring that these third parties have agreed not to use or disclose your personal information except to help us provide the services.

You have the right, at any time, by notice in writing, to require UNCST to stop processing, disclosing, or sharing your personally identifiable information if such processing, disclosure or sharing will cause you unwarranted substantial damage or distress.

We may provide third parties with aggregate statistics about our visitors, traffic patterns and related site information. This data reflects site-usage patterns gathered during visits to our website each month, but they do not contain behavioural or identifying information about any individual member unless that member has given us permission to share. We may disclose aggregated information about users and information that does not identify any individual, without restriction.

We also reserve the right to disclose your Personal Information if we are required to do so by law, or in the good faith; that disclosure of the information is reasonably necessary to comply with legal process, to respond to claims, or to protect or advance the rights, property, safety, or well-being of our company, our employees, customers, or the public and to prevent or mitigate a serious and imminent threat to public health or safety or the life or health of the data subject or another individual.

11. Children's Privacy

We do not collect personal information from children below 18 years of age. If we become aware that we have collected or received personal information from a child without verification of parental consent, we will delete that information.

12. Rights over personal data

You have the right to:

- Access your account information by logging into your account. If you opt not to provide your personal data, you can still access our websites; however, you will not gain access to certain services that require specific information for legal and verification purposes.
- Choose the type of information that you would like to receive from the company.
- Request that UNCST corrects any personal information that you believe is inaccurate, out of date or incomplete.
- Stop any consent-based processing of your personal data after you withdraw that consent.
- Request to be unsubscribed or personally unsubscribe from some or all the UNCST services. This may include but not limited to Deactivation or deletion of your user account.



For legal reasons we may retain backup and/or archive copies of information prior to your corrections, amendments, or deletions.

13. Retention Period

UNCST will retain your information for a period of at-least ten years after you decide to deactivate your account.

Where personally identifiable information is collected, this information shall not be retained for a period longer than is necessary to achieve the purpose for which the data is collected and processed, unless.

- The retention of the data is required or authorized by law.
- The retention of the data is required by contract between the parties to the contract; or
- The User consents to the retention of the data.

14. Third Party Websites and Links

Our web sites may provide links to other websites or resources. This Policy applies only to our websites. You should carefully review the privacy policies and practices of other websites, as we cannot control or be responsible for their privacy practices.

15. Changes to this Policy

The UNCST reserves the right to change this privacy policy from time to time. We expect most changes to be minor, but there may be changes that are more significant. Regardless, we will post those changes on this page and, if the changes are significant, we will also provide a more prominent notice. You can bookmark this page for easy reference.

16. Contact US

Please direct privacy-related issues, questions, comments, or complaints to one of the following:

Email: info@uncst.go.ug

Tel: 0414705500

Website: <https://uncst.co.ug>

P.O Box 6884,
Kampala, Uganda.

The policy was last updated on 14/06/2021.